सत्यमेव जयते
High Commission of India
Abuja

Following would be the sequence of submission application fee and processing of applications w.e.f. 22.02.2023:

1. Applicants may submit their application form to the designated desk in Consular wing, High Commission of India, Abuja for pre-processing scrutiny for fee submission.
2. After given the go-ahead, with indicated amount of fees to be deposited into bank account of the High Commission, applicants have the option to transfer the amount through online banking or through Point-of-Sale machine (POS).
3. Since POS machine in the High Commission of India is working smoothly, applicants are requested to use this machine for fees payment. Online payment to the Bank Account may be done ONLY in case of failure of transaction by POS.
4. Applicants transferring the amount through either way indicated above, must indicate/endorse their transaction with the Application number in the remarks field. Payments done without indicating the correct application number will not be processed further and Applicants will be liable for forfeiture of the paid amount and may not be refunded to the applicants.
5. Payments done via online banking might take a day or more to get the confirmation and subsequently, applicants may be called for biometric capture and further processing, the next day, only after the payment confirmation is received through proper channel.
6. Payments done via POS takes even longer to get confirmed, sometimes two days after the transaction. Accordingly, applicants will be called after 2 days for biometric capture and further processing only after the payment confirmation is received through proper channel.
7. Applicants are advised to exercise caution while payment and exercise patience after the payment for at least 3 days, owing to the factors involved in online transfers. They may raise their concern after 3 days if their application processing does not initiate in 3 days after payment, through proper channel of grievance redressal mechanism, at email ID : cons.abuja@mea.gov.in

Payment Module	**Transactional advice**	**Time frame for confirmation of payment**	**Time frame for Biometric capture calling**
Internet banking	Quote Application No. & Name	1 day	2 days
POS	Quote Application No. & Name	2 days	3 days

Date: 28.02.2023