Tourist Helpline for Foreign Visitors

The Ministry of Tourism, Government of India has launched the 24x7 Toll Free Multi-Lingual Tourist Help Line in 12 International Languages including Hindi and English. This service is available on the toll free number 1800111363 or on a short code 1363 and operational 24x7 (365 days in a year) offering a 'multi-lingual helpdesk'. The languages handled by the Tourist Helpline include ten International languages namely, Arabic, French, German, Italian, Japanese, Korean, Chinese, Portuguese, Russian and Spanish. The objective of this multi-lingual helpline is to provide information relating to travel and tourism in India to the domestic and international tourists. The helpline also advises callers during the times of distress, if any, while travelling in India and alerts the concerned authorities, if required. This is a unique endeavour by Ministry of Tourism, Government of India which gives the foreign tourists a sense of safety and security during their travel in India.

June 2017